RELCOM

Acceptable use policy

What you must not do with Relcom products.

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https://relcom.app/legal/acceptable-use/2026-11-21

This policy is part of the Relcom Terms. It applies to all products.

You must not

- Host, publish or send anything prohibited by the law of the Czech Republic, the European Union or your country.
- Pass yourself off as someone else: a site, sign-in page or chat made to look like a company or service that you are not.
- Collect other people's passwords, payment details and documents by deception.
- Send spam and emails that were not asked for, including through our sign-in codes, invitations and notifications.
- Distribute malicious software or host anything that serves for attacks.
- Attack, probe or overload our products, the sites of other customers or other people's systems.
- Circumvent plan limits: create many accounts for the sake of free limits, or share one plan between unconnected people.
- Mine cryptocurrency or run tasks on the hosting that are not related to the operation of the site.
- Host adult material without verifying the age of visitors. Lawful adult material is permitted if the site verifies that the visitor has reached the age of 18 before such material is shown. Material involving minors and material created or hosted without the consent of the people depicted are always prohibited. The verification must be no weaker than that required by the law of the country whose residents the site is aimed at: where the law requires more, the single question "Are you 18?" is not enough. At our request you confirm that all participants in the material are adults and have given consent.
- Infringe other people's copyright and trade mark rights.
- Test the security of our products without written consent. Write to info@relcom.com and we will arrange it.

Age and identity verification

Verify may be used only for the purpose stated in the project, and only where you have a lawful basis to verify the person.

What we do in the event of a breach

We notify you and ask you to put it right. If the risk is immediate or the breach is serious, we first restrict or suspend whatever breaches the policy, and notify you immediately afterwards, with an explanation of the reason. The procedure is described in section 11 of the Terms.

How to report a breach

If you believe that a site, blog or chat on our products breaches the law or your rights, write to abuse@relcom.com. State the address of the page, what exactly has been breached and how to contact you. We will reply and tell you what we have done. In the complaint, state the exact address of the page,

why you consider the content illegal, your name and email address, and confirm that you believe in good faith that this information is accurate. A name and email address are not needed in a complaint about child sexual abuse material.

We confirm receipt of the complaint, consider it in a timely manner and tell you the decision and how to appeal against it. We tell the owner of the site what has been restricted and why. The address abuse@relcom.com is also our point of contact for authorities and users under the Digital Services Act (DSA); you can write in English or Czech.